

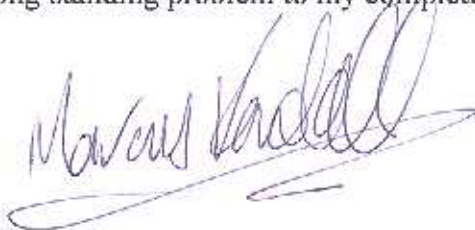
## Marcus Kendall Associates

individual coaching for performance

**DAVID GIBSON  
PC MAYDAY .COM**

I hereby wish to congratulate David Gibson for the recent work that he completed for me on my computer system. I have tried many times to transfer some data from an old machine to my new one but was never successful. David was able to effect the transfer quickly and easily and he then checked with me that everything had been done to my satisfaction.

I can recommend David as a knowledgeable and diligent person who has solved a long-standing problem to my complete satisfaction.

A handwritten signature in blue ink that reads "Marcus Kendall". The signature is fluid and cursive, with a long horizontal flourish underneath the name.

Marcus Kendall

62 Warwick Avenue, Coventry, CV5 6DG

Tel: 07905 174601 e-mail: [mjkendall@lineone.net](mailto:mjkendall@lineone.net)

17 May 2006

David Gibson  
3rd Planet Solutions Ltd  
Technocentre, Coventry University technology Park  
Puma Way  
Coventry  
CV1 2TW

Dear David

**Ref: Laptop disk upgrade**

I would like to thank you for your efforts in upgrading the hard disk on my laptop. As you know it had almost run out space it was becoming very slow as it was forever paging and searching for adequate amounts of space and I was no longer able to use it to backup my other PC.

Since the upgrade it is now running at normal speed (the processing power is adequate for my needs) and I have resumed my normal backup routine.

The costs of a hard disk and a couple of hours of your time were far more cost effective than replacing the machine altogether and you have effectively extended its life by two years.

I will have no hesitation in recommending you to anyone else and maybe you should consider adding disk upgrades to your portfolio of services.

Yours sincerely



Tony Merrygold MCM1  
Managing Director  
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Adrian Cannell  
27 The Crescent  
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David Gibson  
PC Mayday.com  
TechnoCentre  
Coventry University Technology Park  
Puma Way  
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CV1 2TW

Mobile: 07932 173 231

08 September 2004

Dear David,

I would like to thank you for rescuing the files from a laptop that had been terminally hit by viruses. With your help the files were saved and the virus eradicated from the machine allowing the computer to be reformatted and restored to full working order. Without your help it is very unlikely we would have been able to rescue the files in there entirety.

I would gladly recommend your services to others who may fall foul to similar viruses or have simply been unfortunate enough to lose files for other reasons.

Yours sincerely



Adrian Cannell

**GERRARD J. ORFORD**

63 Aylesbury Road  
Hockley Heath  
Solihull  
B94 6PD

Mr. David Gibson  
3rd Planet Solutions Ltd.  
T/A Mayday.com  
TechnoCentre  
Coventry University Technology Park  
Puma Way  
Coventry  
CV1 2TW

10th November 2004

Dear David

Thanking for attending to my home P.C. So quickly and for offering verbal advice that was uncomplicated and easy to understand. I will not have any hesitation in recommending your service to any of my friends, colleagues and clients whom require your help.

I do look forward to my challenge being resolved.

Yours Sincerely



Mrs Jan Bates

13 September 2004

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David Gibson  
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Techno Centre  
Puma Way  
Coventry  
CV1 2TW

Dear David

**Re: Recovery of Netscape Address Book**

Thank you for your help today in recovering my Netscape Address Book which was corrupted when my PC failed.

This address book file is crucial to my classic car hire business as it contains all the email addresses that we have accumulated over the past seven years of trading. As well as driving our day to day email system we also use the address book to enable us to send out newsletters to our classic car customers.

I had already spent a couple of hours of my own time trying to resolve the problem and have been trying for two days to get some help from Netscape with no result.

Your prompt action has avoided me having to go through an extremely lengthy process of trying to re-create our address book.

Yours sincerely



Tony Merrygold

